

Terms and Conditions

VIPMEMBERS COLLECTOR RULES

1. These Rules (including our Policy on Privacy and Data Protection) govern the collection and use of Go Global Points and set out the terms of the contract between htm-magazine.com Schenkelberg Global Solutions Limited /we") and each Primary Collector. A Primary Collector can register with the VIPmembers Go Global Points collection programme ("VIPmembers") by applying for a collector card ("VIPmembers Card") and can then earn Go Global Points on various purchases. If you apply to register with us you accept these rules. We may refuse an application for any good reason.
2. We will set up a VIPmembers Account to record Go Global Points earned or redeemed by each Primary Collector. A Primary Collector can allow other people ("Additional Collectors") to have rights (subject to all of the provisions of these terms) to collect and use Go Global Points on his/her VIPmembers Account but the Primary Collector will be responsible for the actions of such Additional Collectors. Additional Collectors must register their details with us and we may not allow them to use Go Global Points unless they do so. When applying for a VIPmembers 'language' Card a Primary Collector will receive his/her card and one additional card. We may charge a Primary Collector a small fee in Go Global Points or cash for further additional cards.
3. Changes of address must be notified to us. Primary Collectors must be over 18. Additional Collectors must also be over 18 except where they are on the VIPmembers Account of their parent or legal guardian and the relevant Primary Collector is responsible for them and accepts they may redeem Go Global Points for Rewards.
4. If a Primary Collector wants to change the Additional Collectors on his/her VIPmembers Account this must be notified to us. An Additional Collector cannot make such changes to a VIPmembers Account.
5. VIPmembers has Sponsors through whom you earn Go Global Points. We award Go Global Points when one of our Sponsors tells us a Primary Collector or Additional Collector has undertaken a relevant transaction with them or immediately following payment via paypal and from the VIP catalogue. We are companies, associated through a joint venture agreement, with whom a Primary Collector or Additional Collector can redeem Go Global Points to obtain language services or discounts Rewards. An up to date list of Sponsors is available from us at any time. Any new sponsor will be listed on our web site (cf. news ticker) and soon on the VIPmembers dedicated homepage, www.VIP-
13. Go Global Points can only be earned, held, transferred or redeemed as set out in these Rules. Any other use, award, sale, exchange or transfer of Go Global Points, or attempt to do so, is a serious breach of these Rules. Any Go Global Points not earned and held in accordance with these Rules will be invalid and cannot be redeemed for Rewards. Any such Go Global Points on a VIPmembersAccount will be deducted and, if they are redeemed, we will ask the Supplier to cancel the relevant Rewards and we may take other appropriate action. Go Global Points from more than one VIPmembers Account cannot be combined to redeem for the same Reward. Go Global Points have no cash value.
14. 14. Anyone issued with a VIPmembers Card for a VIPmembers Account can redeem Go Global Points from that account for any available Reward in respect of language services, unless the Primary Collector notifies us a particular Additional Collector is not authorised to redeem. The Primary Collector is responsible for any redemption by Additional Collectors and in particular, for deciding whether anyone under 18 can redeem. If a Primary Collector wants to cancel a redemption made by an Additional Collector, s/he should ask us as soon as possible and we will do this where we reasonably can. Security questions may be asked when a redemption is made or a Voucher is issued. All Rewards redeemed on a VIPmembers Account which are sent by post will be sent to the latest address we have for the Primary Collector.
15. 15. Our Policy (the main supplier's policies) on Privacy and Data Protection (which is part of these Rules) sets out the information that we will gather on Primary Collectors and Additional Collectors, how a Primary Collector or Additional Collector uses his/her VIPmembers Card and earns and redeems Go Global Points, how this information will be used and who it may be shared with. It is included on our (the main supplier's) respected web sites, on certain other materials we publish and is available from us. We will comply with our Privacy Statement; every Primary Collector and Additional Collector should read it carefully. If a Primary Collector and/or an Additional Collector notifies us that they do not wish to receive marketing information from us or be contacted by us for promotional purposes in connection with VIPmembers and/or by participating companies we will comply with such request and pass on any relevant request to participating companies.
16. VIPmembers Cards are our property and must be returned to us on request or destroyed when

- members.net. Sponsors determine the particular transactions on which Go Global Points can be earned and the number of Go Global Points to be earned. Our monthly e-catalogue lists all sponsors and their products and services and the number of Go Global Points they give away. We cannot control every specific change in the participating companies or their offers but we will ensure that while VIPmembers is in operation a range of offers is available.
6. Transactions on which Go Global Points are earned are made directly with the relevant Sponsor and we have no responsibility for the delivery, standard, quality or otherwise of any goods and services received. However, we will make sure that monies received through paypal will be transferred in full to the sponsor and as a matter of priority. Transactions on which Go Global Points are redeemed are made directly with us and we have responsibility for the delivery, standard, quality or otherwise of any language services received as set out in the translation agreement. These transactions and all Rewards are subject to all applicable legal rules and the terms and conditions (translation agreements, return conditions, warranties and limitations) of the Sponsor or us. When Go Global Points are redeemed by additional appointed suppliers we (the main suppliers) may act as intermediary between the relevant Primary Collector or Additional Collector and the Supplier and we will do what we can to ensure such Rewards are supplied by the relevant additional Supplier. Our General Rewards Conditions will apply to any Rewards booked with us or the main suppliers or directly with any of the Additional Suppliers and these are available from us.
 7. Go Global Points will be earned for transactions using any credit card and paypal. Go Global Points are earned for purchases with any other Sponsor if a Primary Collector or Additional Collector presents his/her VIPmembers Card (or, for online transaction, the required information) before entering into a transaction on which such other Sponsor offers Go Global Points.
 8. Go Global Points cannot be redeemed until credited to a VIPmembers Account. If you don't avail of online purchasing via the VIPe-catalogue, Sponsors will take different periods to notify us of Go Global Points to be credited. We are not responsible for a failure, delay or error by a Sponsor notifying us of Go Global Points to be credited.
 9. Go Global Points have no expiry date but are lost if the relevant VIPmembers Account is closed or the VIPmembers programme ends. Where Go Global Points are redeemed for a Voucher carrying a specified cash discount or benefit, the Voucher will have an expiry date specified on it and will be subject to any other terms and conditions stated on the Voucher or otherwise publicised.
 10. Redeemed Go Global Points cannot be used again. If a transaction on which Go Global Points are issued or redeemed is cancelled, reversed or not completed, we will reverse the associated Go Global Points movement when instructed by the relevant Sponsor or Supplier. If insufficient Go Global Points are available, or we suspect fraud no longer valid for use. The Primary Collector is responsible for the security of all VIPmembers Cards issued on his/her VIPmembers Account and all Vouchers issued on that account. If a VIPmembers Card is lost or the holder thinks an unauthorised person has become aware of any security code, password or account number, they should contact the VIPmembers Customer Service Centre immediately. Vouchers should be treated like cash. We cannot be responsible for any unauthorised use of Go Global Points or any lost or stolen Vouchers. However, we update VIPmembers online and if vouchers become missing we will issue a replacement.
 17. We may close any VIPmembers Account on which no Go Global Points have been earned or redeemed for a continuous period of at least 12 months. We may also, on notifying the Primary Collector, immediately suspend or terminate the rights of any Primary Collector or any Additional Collector, and/or close any relevant VIPmembers Account, if they breach these Rules, if we reasonably believe that they have dealt with Go Global Points in a manner not permitted by these Rules or any applicable Sponsor's terms and conditions, if there is any theft from or misconduct in connection with us, the main suppliers, any Sponsor or Additional Suppliers, if they supply false or misleading information to us or if they are abusive or offensive to any member of our staff. A Collector can close his/her VIPmembers Account at any time by notifying us. If a VIPmembers Account is closed everyone's rights to redeem Go Global Points from that VIPmembers Account are lost.
 18. We may make changes to these Rules and will give the Primary Collector as much notice as we reasonably can. Earning or redeeming Go Global Points on a VIPmembers Account will constitute acceptance of the revised Rules. We may suspend or terminate VIPmembers but will give as much notice as we reasonably can before we do so. If this happens all VIPmembers Accounts will be suspended or terminated. If we sell or transfer VIPmembers to another company we may transfer all of our rights and obligations under these Rules without any further consent and may disclose or transfer all information we hold about Primary Collectors and Additional Collectors to a prospective or actual new owner. Such a disclosure or transfer will not alter the rights of such Primary Collectors and Additional Collectors in respect of the use that can be made of such information by such other company.
 19. Additional Collectors are third parties for the purposes of the Contracts (Rights of Third Parties) Act. Our only responsibilities with respect to VIPmembers are set out in these Rules which are subject to English law. We will only be liable to a Primary Collector who suffers loss as a result of our breach of these Rules and, if so, our sole liability will be to credit to the relevant VIPmembers Account any Go Global Points which have been wrongly deducted or should have been credited but were not. These Rules shall not exclude or limit our liability for death or personal injury caused by our negligence. These Rules prevail in the event of any conflict or inconsistency with any other communications, including advertising or

- or misconduct, Rewards may be refused or cancelled.
11. A Primary Collector who continues to collect will be regularly updated online via his/her VIPcard memberpage of the Go Global Points position as we know it on the date we issue the update in respect of his/her VIPmembers Account including the Go Global Points collected and redeemed by such Primary Collector and any Additional Collector collecting on such VIPmembers Account. We will correct a VIPmembers Account if it is shown to our reasonable satisfaction to be wrong but, unless there are clear records showing this, our decision is final.
 12. Go Global Points are personal to a VIPmembers Account and cannot normally be transferred. However, a Primary Collector with no Additional Collectors can merge his/her Go Global Points with those in another VIPmembersAccount having the same address and so become an Additional Collector on such account. A Primary Collector with Additional Collectors cannot do this. Go Global Points can only be transferred from a VIPmembers Account to another VIPmembers Account on death or divorce if adequate evidence of the legal division of Go Global Points is given to us.
 20. promotional materials.
You can contact us by logging onto our web site or by calling the Main Supplier's VIPmembers Helpline or writing to the Main Suppliers VIPmembers Customer Service Centre (telephone numbers can be found on the VIPmembers card), We may record calls to check the quality of our services or for training, audit or security purposes.
 21. Schenkelberg Global Solutions Limited (main supplier) is a company registered in England under company number 5323871; it's registered office is at The Drive, Great Warley, Brentwood, CM13 3FR, England



Go Global

New to VIPmembers?
Does your company utilize international markets? VIPmembers is a corporate membership club. You are 'n for a treat and in more ways than one.

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